



Lead Logistics Management

Fast-Track Design and Implementation of a Value-Added Airport Logistics Hub

Background

Singapore Airport Terminal Services (SATS), a subsidiary of Singapore Airlines (SIA), is the leading provider of integrated ground handling, in-flight catering and security services at the Singapore Changi International Airport. SATS also have operations throughout the Asia Pacific region.

One of their many initiatives is developing its Supply Chain Management activities with special emphasis on Logistics. A new department was set up to provide this new line of services to further add value to the Cargo Community which include Shippers, Consignees, 3PLs and Airlines.

By combining their core competencies and best practices in cargo handling and terminal operations with state-of-the-art airport logistics capabilities, they are able to offer their clients a totally secure and high velocity supply chain execution.

There is a radically new concept in airport logistics for the Asia Pacific region that will allow manufacturers, suppliers, and forwarders (service providers) to optimize the way they handle time-critical and time-sensitive products.

The Solution

SnT was engaged not only to design the layout of the facility, taking into consideration the current and future client profiles, but also to staff and train the entire Airport Logistics Hub team. The project involved the design, equipping, and full implementation of a high velocity airport logistics hub processes that require a high level of process and security conformance. This required intimate knowledge of a typical SATS' – identified client's supply chain operations and requirements.

Best Practice Solutions Deployed

Fully functional logistics execution and fulfillment platform. SnT's proprietary Hosted eLogistics Platform (HeLP) was deployed to provide event-driven end-to-end information visibility, execution and tracking

Vendor-Managed Inventory (VMI) and highly-customized cross-docking and other distribution models that are synchronized to SATS internal terminal operations to offer SATS customers a clear differentiation and value-add

Singapore Airport Terminal Services (SATS)

Integrated Ground Handling and Airline Catering Services

Information

Services: Airport Services
Inflight Catering
Aviation Security
Airline Laundry and Linen
Cargo Delivery and Management
Non-Airlines Catering

SnT Solution: Hosted eLogistics Platform (HeLP™)
Vendor-Managed Inventory (VMI)

